



JOB DESCRIPTION

JOB TITLE: MALMS Navaid Survey Technician

LOCATION: Working from home

SALARY: Competitive, depending on experience + Vehicle

PURPOSE OF THE JOB

MALMS Navaid Inc. is unique in offering a complete range of airfield lighting test and inspection products designed to support FAA and Transport Canada recommendations.

We are looking for a Survey Technician, ideally with an airfield lighting background, who is looking to develop their career in our new North American sales organization.

This is a superb opportunity to develop your career with a successful company that's committed to developing their employees and investing in the latest technology.

Initially you will be willing to work from home yet undertake extensive travel commitments in the first 2 years (especially) while the business gains momentum. The role will require you to carry out photometric testing services and sales demonstrations at airports throughout North America and overseas opportunities as well.

Full training and support will be provided by MALMS Navaid Inc. As a customer facing member of the MALMS Navaid team you will also be required to represent the team at user group meetings and trade events.



MAIN DUTIES & RESPONSIBILITIES

- **MALMS Commissioning**

To undertake the commissioning of MALMS systems both on-site and remotely using appropriate communications equipment. To include:

- Liaison with customers and third party engineers
- Collect and process survey data and set-up customer databases
- Preparing reports

- **Customer Training**

Training of Customers, agents and TMS staff in the use of MALMS systems to include:

- Providing theoretical and practical training on system operation
- Provide practical training on fault finding and repair

- **Site Surveys**

To undertake surveys of airfield assets to include:

- Planning of surveys and liaison with customers
- Preparation and presentation of survey reports

- **MALMS Support**

To provide support to customers including:

- Liaison with customers
- Undertake remote diagnostics
- Implementation of support / repair requirements



KEY RESULT AREAS

(What are the critical areas of my job in which I must get results?)

- MALMS commissioning & surveys (Field)
- MALMS customer training
- MALMS reporting (commissioning & surveys)
- Follow processes and procedures in compliance with the MALMS Quality Management System.
- Problem solving, as needed, by taking initiative, working with other team members and lending expertise to the process
- Take responsibility and be accountable for producing the results that are expected
- Build relationships. Establish & develop positive and effective working relationships with customers, colleagues and suppliers

CANDIDATE REQUIREMENTS

- Experience in a similar role
- Ability to work on your own initiative and make effective decisions under pressure
- 'Hands on', 'can do' attitude is a pre requisite
- Information and communication technology literate
- Highly organised, strong attention to detail, excellent time management skills
- Strong communication / people skills



- A good understanding of Airfield Lighting and on-going Interest in airport technology is desirable
- Good commercial skills
- Great attitude

APPLICATION:

Please apply in writing to jobs@malmsnavaid.com